



# Targeted learning

Civility in the workplace

<b>Module 1</b>	<b>Introduction</b>	
<b>Module 2</b>	<b>Incivility</b>	
	<ul style="list-style-type: none"><li>– Incivility</li><li>– Responsibility</li><li>– Resolution</li></ul>	
<b>Module 3</b>	<b>Conclusion</b>	